

COMMUNITY CARE SKILLS STANDARDS FRAMEWORK FOR SUPPORT CARE ROLES

Skills Domain	Volunteer and Community Partnerships
Skills Category	Community Partnership
Skills Standard Title	Co-lead collaborative projects with community stakeholders
Skills Standard Descriptor	Develop strategic partnerships and lead community programmes that align to organisation goals
Skills Proficiency Level	Level 4
Source Code	CCSSF-VCP-CP-5003-1
Knowledge <i>This refers to the gathering and cognitive processing of facts and information required to perform work tasks and activities.</i>	Underpinning knowledge: - Strategies to lead the planning of collaborative projects with community stakeholders - Project management skills - Barriers to effective stakeholder communication - Stakeholders involved in community partnerships - Organisational requirements, guidelines and policies relating to community partnerships - Government and non-government community partners
Ability <i>This refers to the ability to perform the work tasks and activities required of the occupation, and the ability to react to and manage the changes at work.</i>	The ability to: - Assist management team in leading the implementation of collaborative projects with community stakeholders - Develop plans to collaborate on organisation-wide projects with community stakeholders - Develop opportunities for stakeholders' involvement in programmes and activities - Review and analyse the effectiveness of collaborative projects - Facilitate the alignment of expectations of community stakeholders - Work with stakeholders to identify and address barriers against effective communication to foster long-term partnership - Train and mentor junior members in collaborating and communicating with community partners
Person Centred Care <i>This refers to having a person centred care mindset to drive the</i>	Underlying principles: Treating clients with dignity and respect by being aware of and supporting personal perspectives, values, beliefs,

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<i>caregiver to respect and recognise the decisions/choices of the person they are taking care of.</i>	culture and preferences; respecting their privacy while encouraging independence of the individual; and listening to each other and working in partnership to design and deliver services
Performance Outcome <i>This refers to the outcome of the task on the care recipient as indication of workplace success</i>	The support care staff is able to: • Lead subordinates in collaborating with community partners to deliver beneficial programmes and projects for clients